

Corporate Performance Indicators which have been reported to CLT, the Executive and Scrutiny Members since 1st April 2021 but are not featured in the proposal for reporting in 2022/23

Performance Indicator	Comments / Reason for proposed change
Transformation	
T21b Total number of calls received	Included as part of "% calls answered" CPI. This is no change really as this is what's done now it's just included as a line as part of the % PI.
Finance	
T17 Time taken to process new Housing Benefit / Council Tax Support claims	Proposing to keep as internal indicator
T18 Time taken to process Housing Benefit / Council Tax Support change circumstances	Proposing to keep as internal indicator
Place and Economy	
T5 Number of establishments with Eat out eat well award	This award is currently in the process of being refreshed and reporting would not be beneficial at this time.
T6 Number of food & environmental samples taken	Similar PIs to replace this : the number of high risk inspections due / carried out.
T56 Repairs made to the road network that are either permanent or semi-permanent	Proposing to keep as internal indicator
T58 Corporate: Out of work benefits claimants (Ex county Place directorate)	Not relevant to report as a PI, it's not NNC data, this is national supporting data
T59 KG of Waste per head of population	Proposing to keep as internal indicator from April 2022. This is currently reported quarterly and has only been reported once so far (for Q1). Q2 data has just been received so will be included in P10 report.
T93 Residual Household Waste per Household (Provisional)	This is currently reported quarterly and has only been reported once so far (for Q1). Q2 data has just been received so will be included in P10 report. A similar PI mentioned further down in this list "Household kerbside collection: Tonnes of material collected through residual waste service" is to be kept from April 2022, as an internal indicator. It's the same data, the only difference with this one was that it was proportioned per household.
T94 % Household Waste sent for reuse, recycling or composting	Proposing to keep as internal indicator from April 2022. This is currently reported quarterly and has only been reported once so far (for Q1). Q2 data has just been received so will be included in P10 report.
T95 Household Waste Arisings which have been sent for Recycling	Proposing to keep as internal indicator from April 2022. This is currently reported quarterly and has only been reported once so far (for Q1). Q2 data has just been received so will be included in P10 report.
T96 Household Waste sent for composting or anaerobic digestion (Inc. food and garden waste)	Proposing to keep as internal indicator from April 2022. This is reported quarterly and has only been reported once so far (for Q1). Q2 data has just been received so will be included in P10 report.
T60a Household kerbside collection: Tonnes of material collected through kerbside schemes - Co-mingled recycling	Proposing to keep as internal indicator
T60b Household kerbside collection: Tonnes of material collected through kerbside schemes - Food waste	Proposing to keep as internal indicator
T60c Household kerbside collection: Tonnes of material collected through kerbside schemes - Garden waste	Proposing to keep as internal indicator
T62 Household kerbside collection: Tonnes of material collected through residual waste service	Proposing to keep as internal indicator
T64b Flytipping: number of fly tips investigated	Reporting as "% of fly tips investigated" as an internal indicator
T65 Percentage of waste treated (residual kerbside waste, HWRC, wood)	Instead reporting the % and tonnage of waste diverted from landfill from HWRC sites as internal indicators.
T66 Percentage of waste re-used, recycled, composted from HWRC sites	Instead reporting the % and tonnage of waste diverted from landfill from HWRC sites as internal indicators.

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Performance Indicator	Comments / Reason for proposed change
Adult Social Care	
T73 Therapy Service - Total cases of Waiting for booking & assessment	Proposing to keep as internal indicator
Housing	
T9 Gross number of affordable homes delivered	Replaced by CPI - Number of affordable housing completions
Communities and Libraries	
T10 Number of ASB incidents - Overall	Proposing to keep as internal indicator, as this gives an indication of the level of reporting, this can be so variable.
Childrens Services	
T24 (KPI 1) % of all referrals with a decision within 2 working days	Proposing to keep as internal indicator
T34 (KPI 11) % of qualified social workers with caseloads above target	Proposing to keep as internal indicator
T36 (KPI 13) % of stage 1 complaints responded to within 10 working days	Proposing to keep as internal indicator
T37 (KPI 14) Stage 2 investigations as a % of stage 1 complaints received within the year to date	Proposing to keep as internal indicator
T42 (KPI 20) Numbers of data breaches reported or self-reported to the ICO per quarter	Proposing to keep as internal indicator
T27 (KPI 4) % of single assessments closing with no further action	Proposing to keep as internal indicator
T28 (KPI 5) % of initial child protection conferences held within 15 days of a strategy discussion being initiated	Proposing to keep as internal indicator
T29 (KPI 6) % of children that became the subject of a Child Protection Plan for the second or subsequent time	Proposing to keep as internal indicator
T30 (KPI 7) Children who've been in care 2.5 yrs or more, and of those, who've been in the same placement for 2+ years / placed for adoption (%)	Proposing to keep as internal indicator
T35 (KPI 12) % of children placed more than 20 miles from their homes, outside LA boundary	Proposing to keep as internal indicator
T38 (KPI 16) % of social worker vacancies	Proposing to keep as internal indicator
T39 (KPI 17) % of social worker posts filled with agency staff	Proposing to keep as internal indicator
T40 (KPI 18) Average time between the LA receiving court authority to place a child and deciding on a match	Proposing to keep as internal indicator
Education	
T53 Progress 8 Score	Proposing to keep as internal indicator
T46 (LS11f) Current number of home educated children	SLT had not been able to properly review what we have been reporting on to date and felt different measures were appropriate.
T48 (New2) Number of looked after children without a school place / missing education	CPI wording changed to Number of children without a school place. This is because the service is now looking at all NNC children - This is to reflect NNC's statutory duty to provide all children with a school place.
Public Health	
T79 NHS Health Check programme - Proportion of in-year eligible population offered a Health Check	CPI wording Changed to - % of in-year eligible population offered an NHS Health Check
T80 NHS Health Check programme - Proportion of in-year eligible population who completed a Health Check	CPI wording Changed to - % of in-year eligible population who received an NHS Health Check